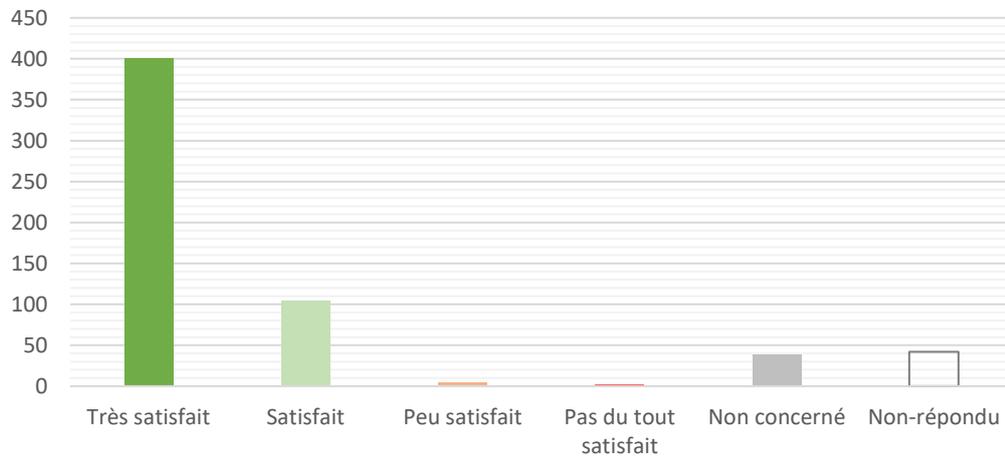
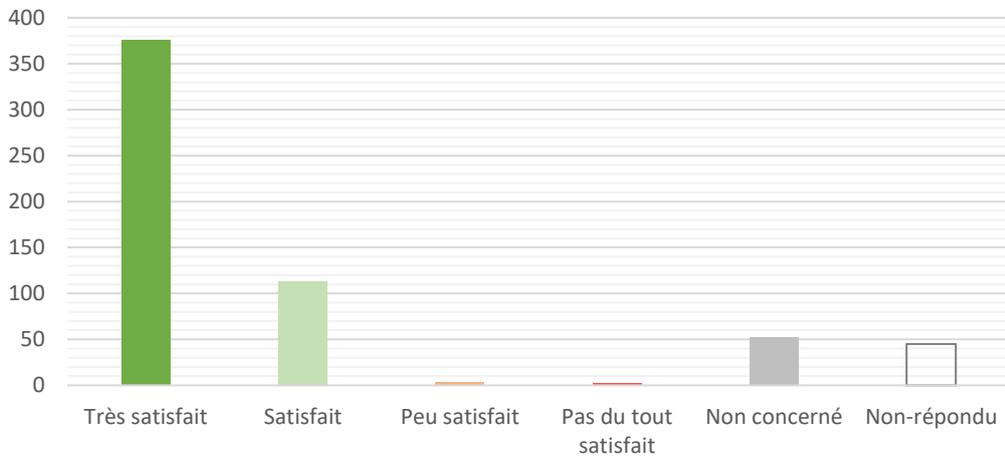


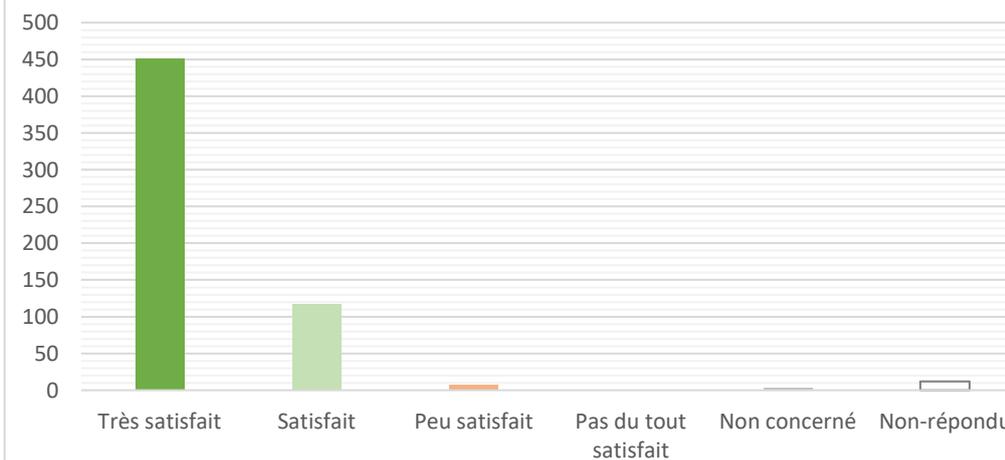
Clarté des informations fournies par téléphone

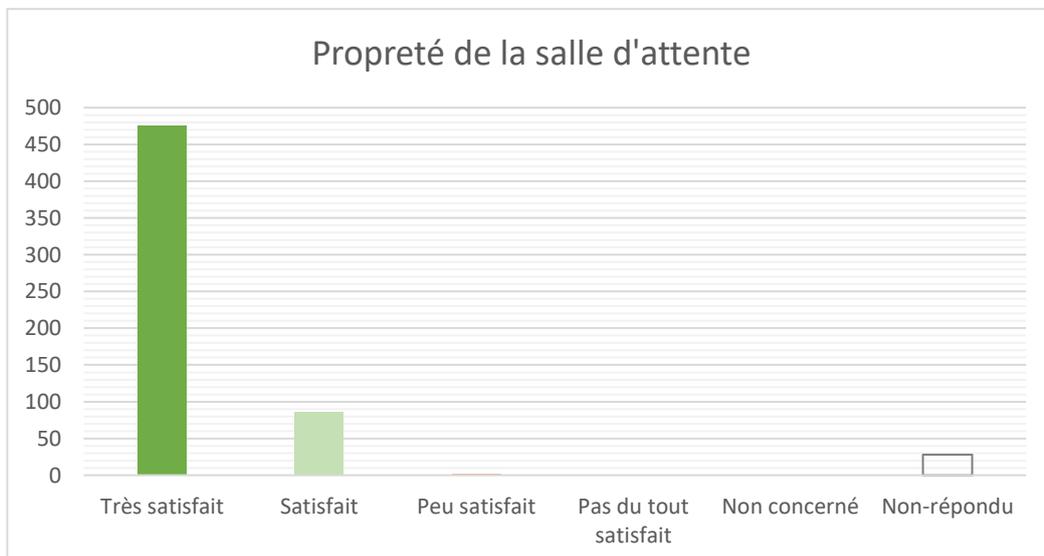
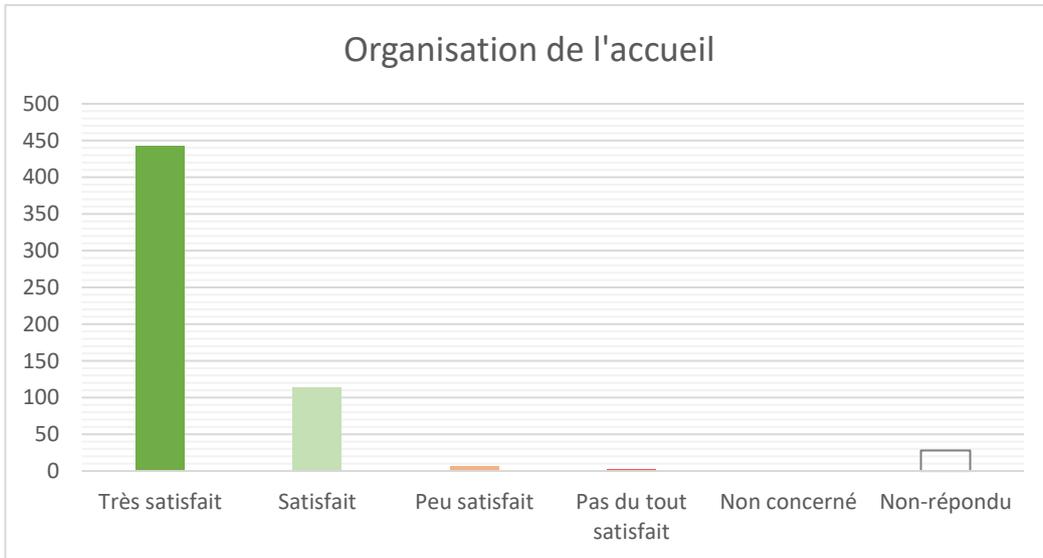
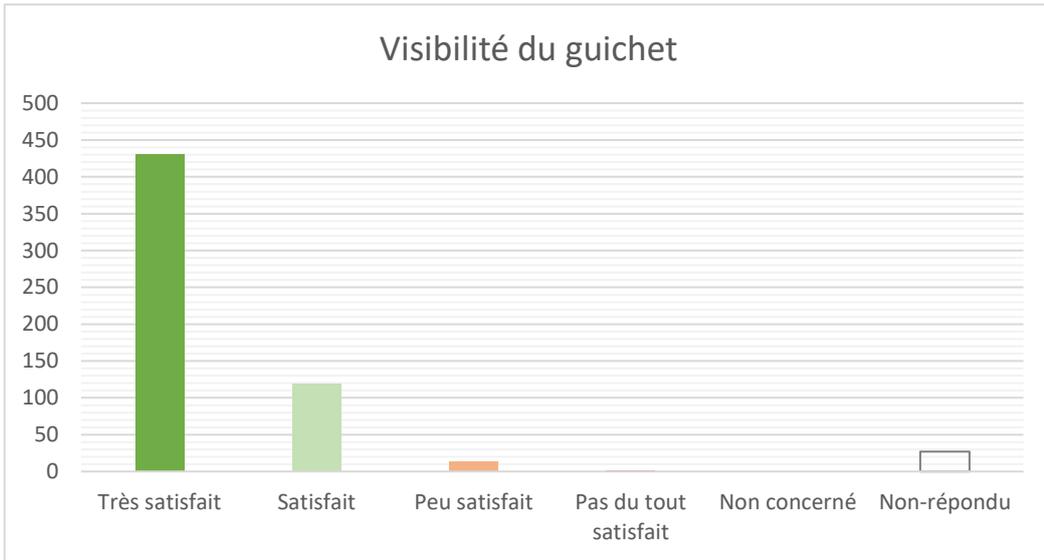


Délai de réponse par téléphone

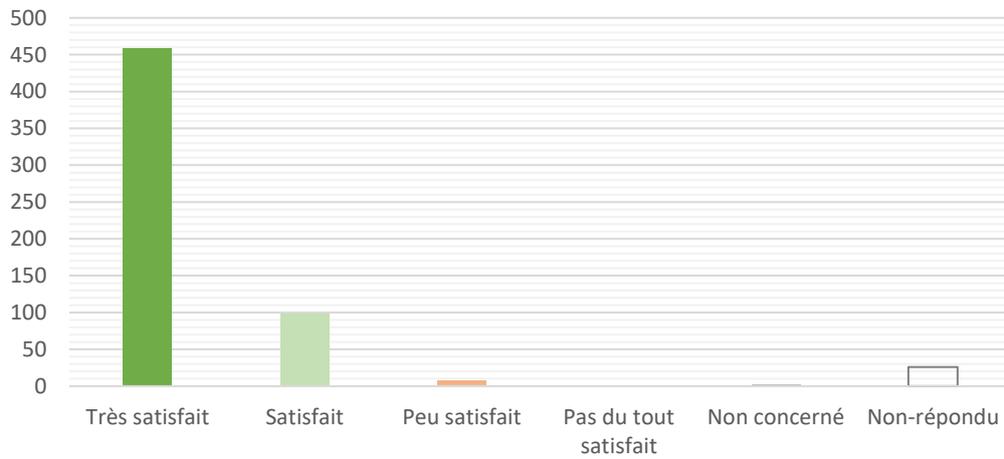


Facilité d'accès au laboratoire

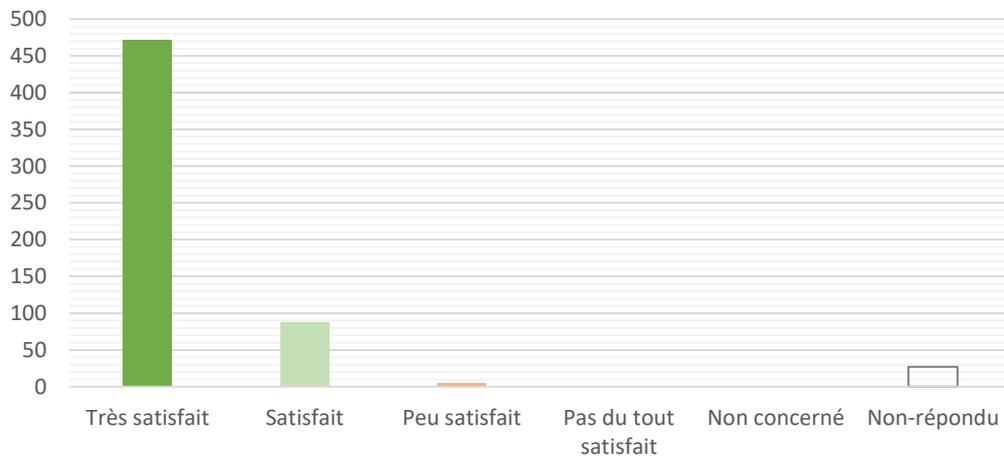




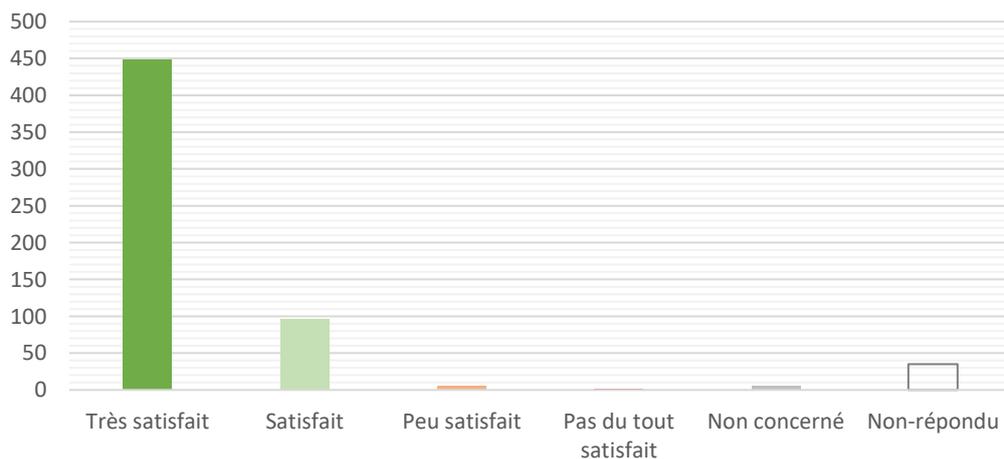
Disponibilité du personnel



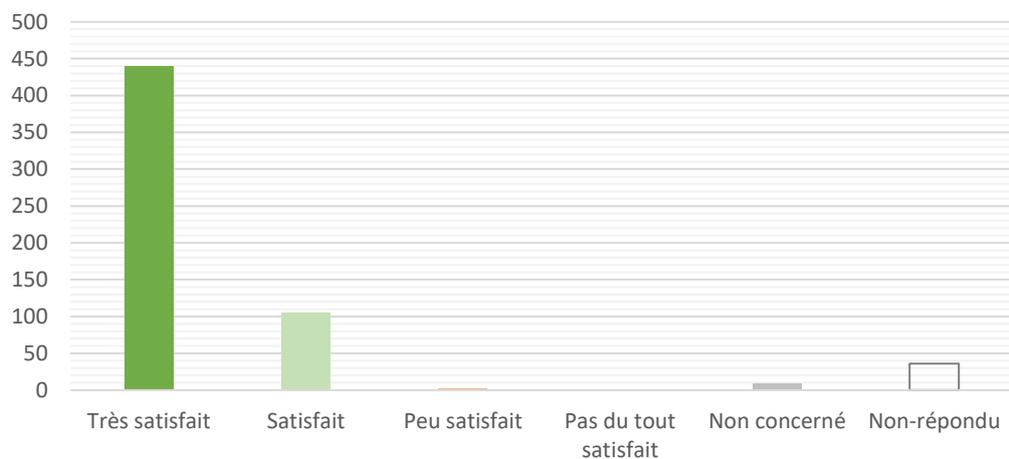
Amabilité du personnel



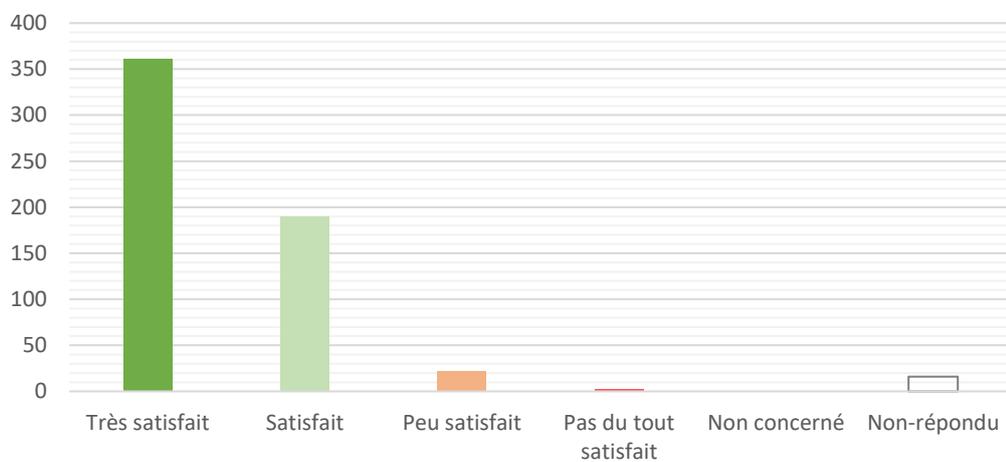
Respect de la confidentialité



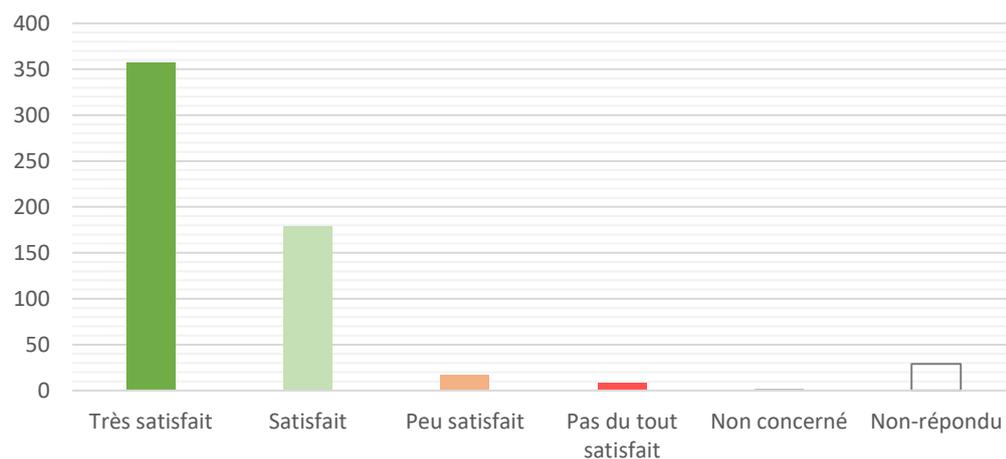
Clarté des informations fournies

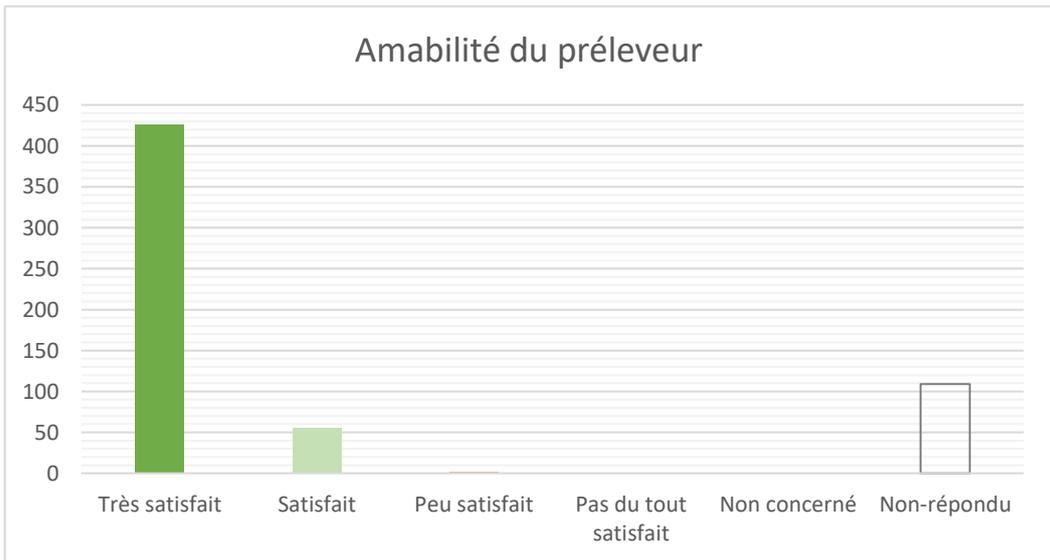
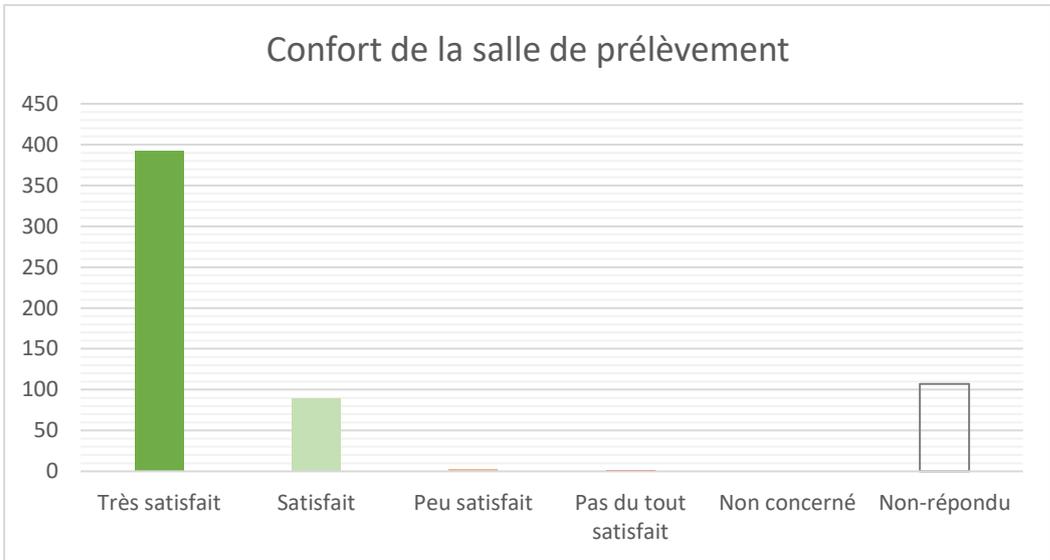
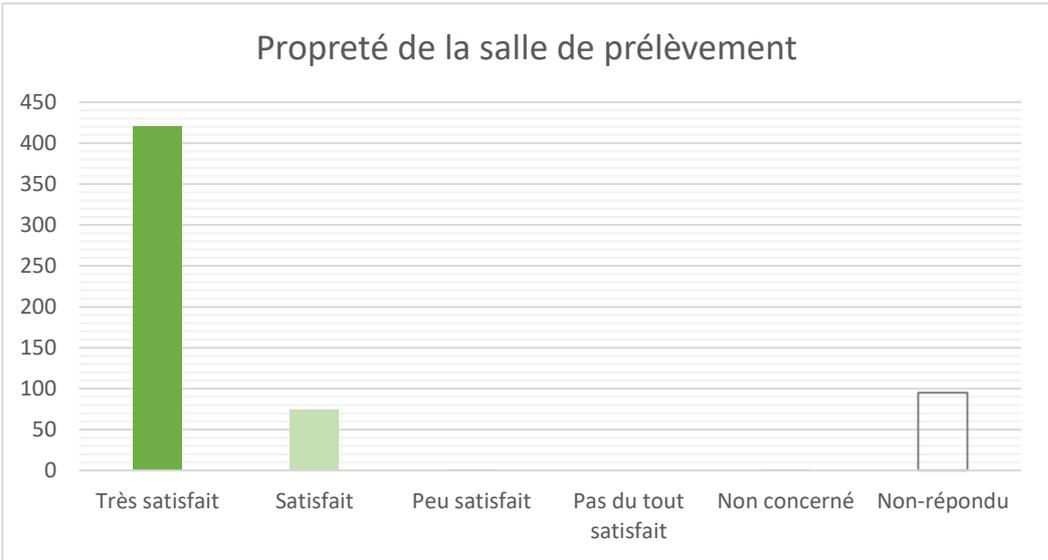


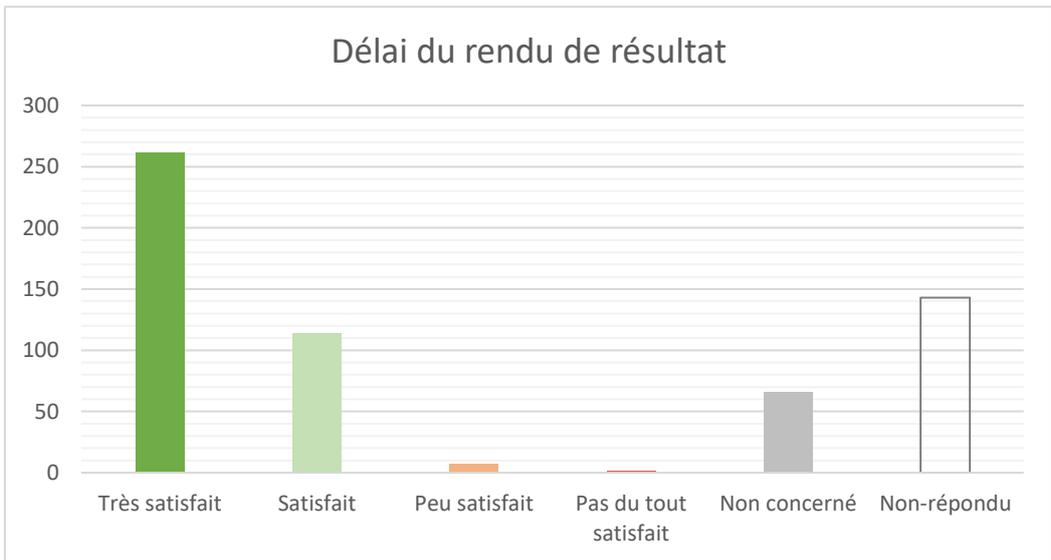
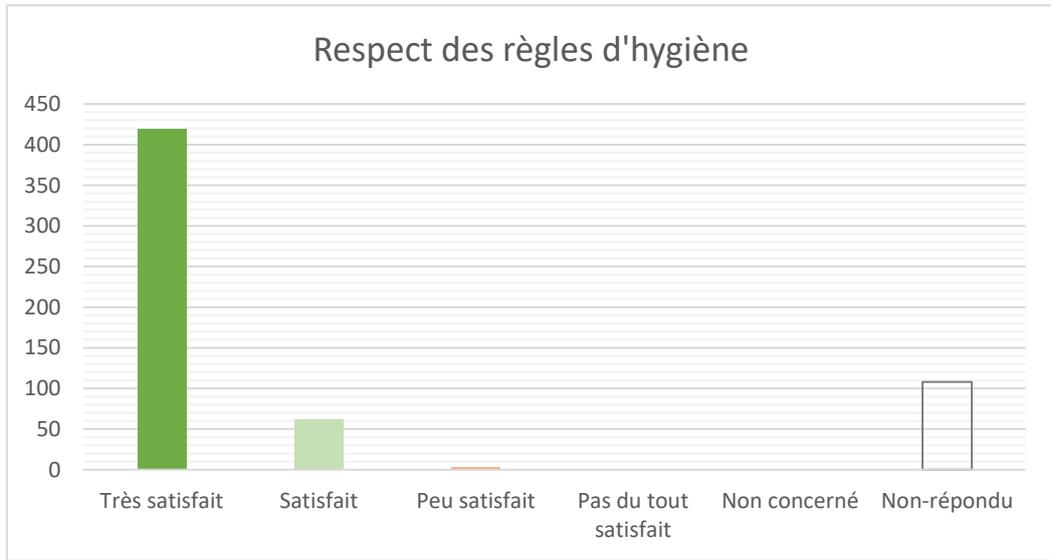
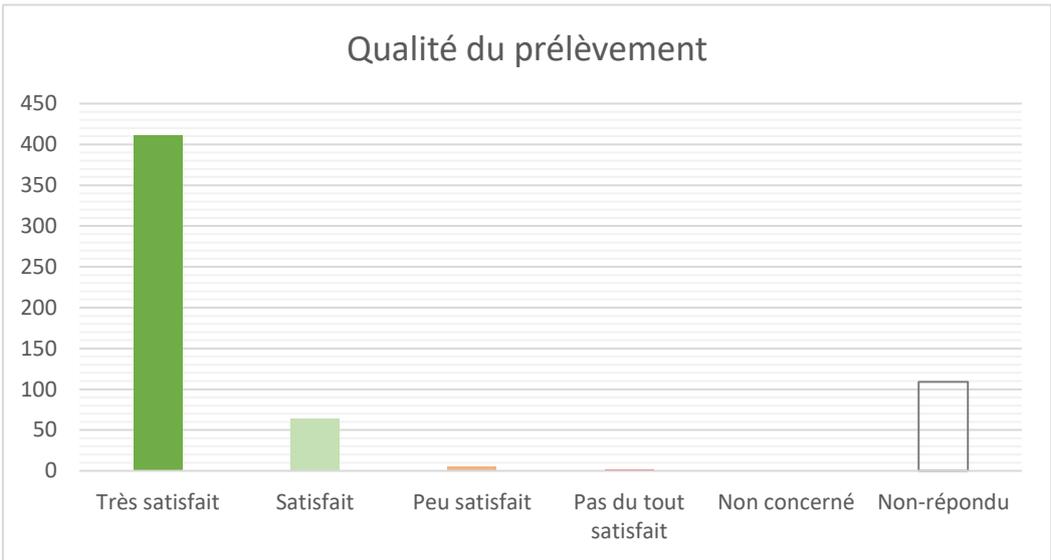
Délai d'attente avant enregistrement

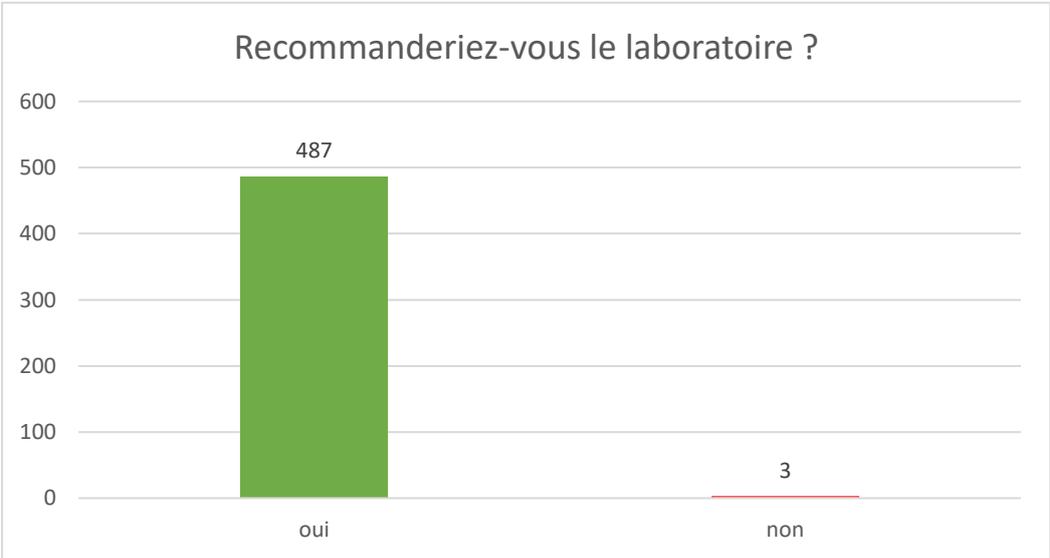
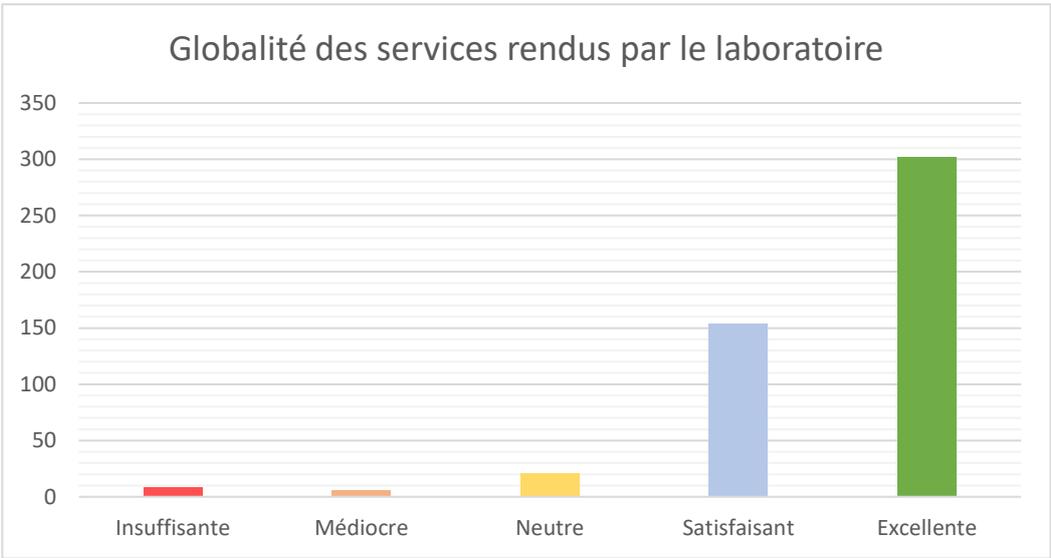
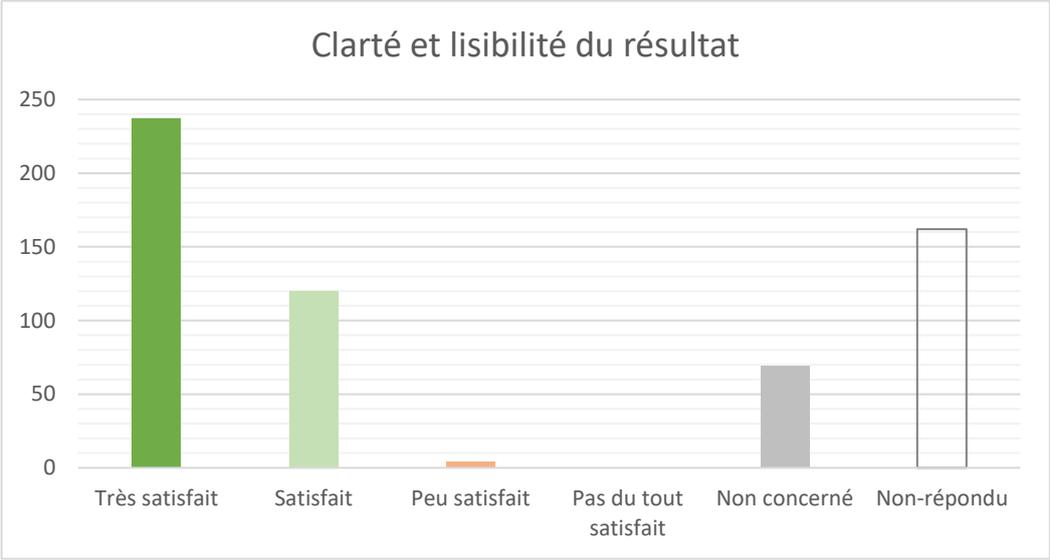


Délai d'attente avant prélèvement

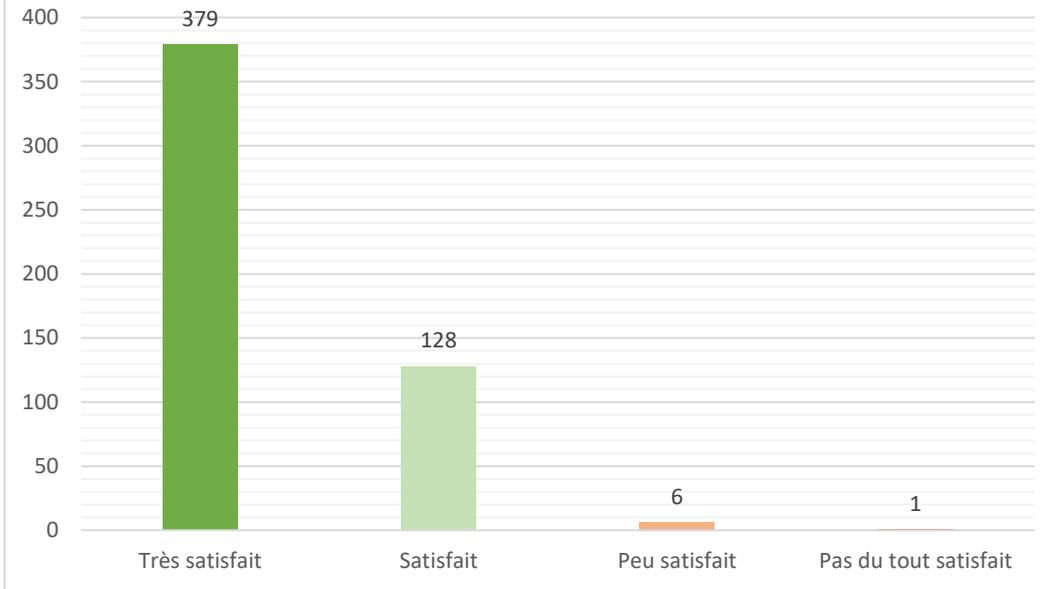




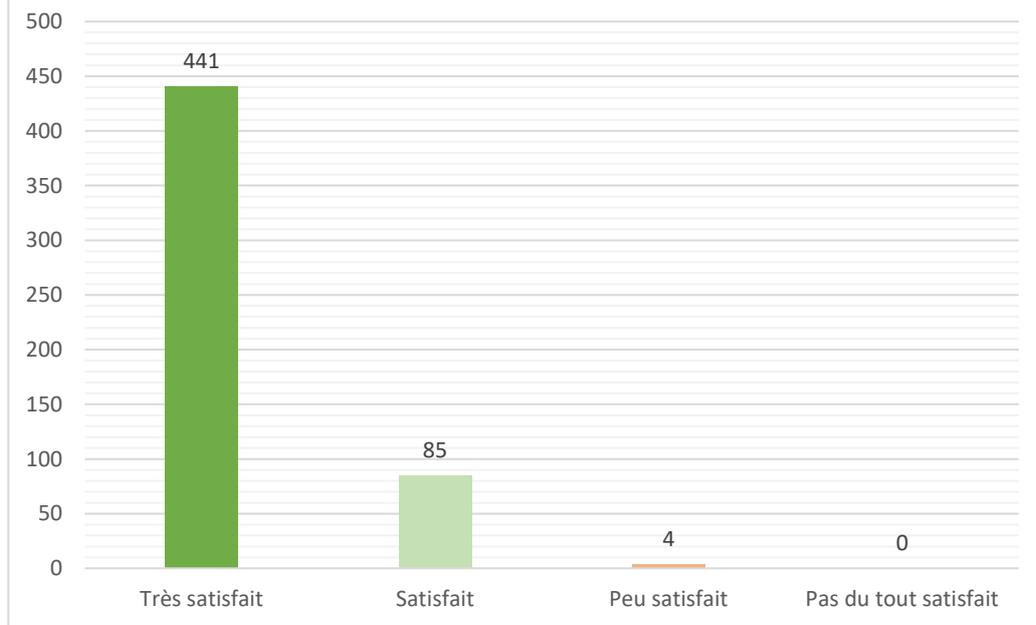




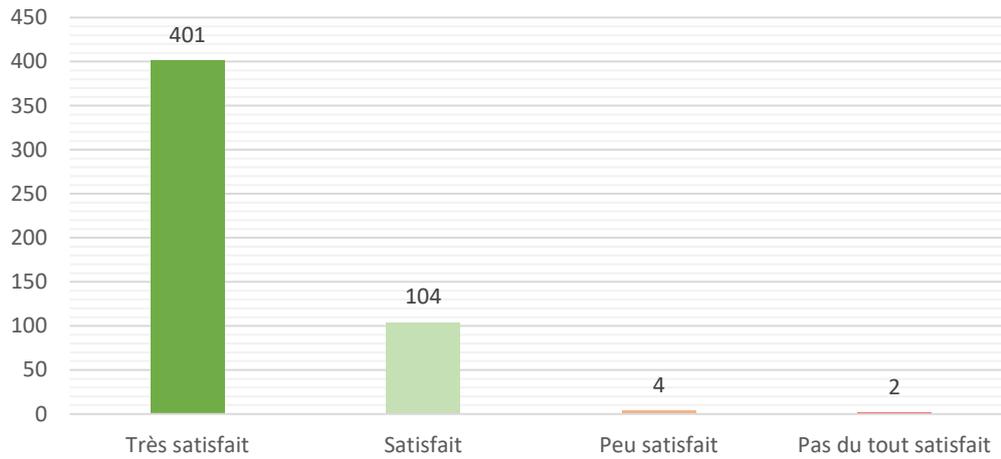
Facilité à joindre le laboratoire par téléphone



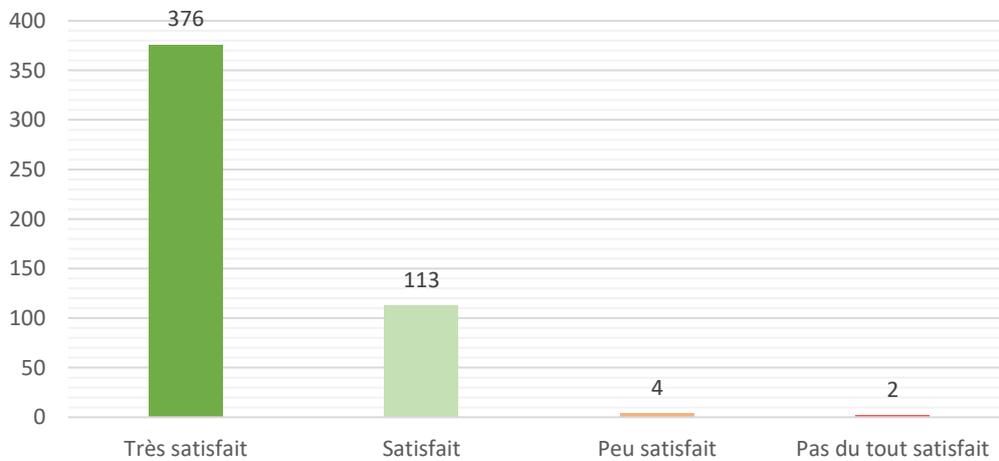
Amabilité du personnel au téléphone



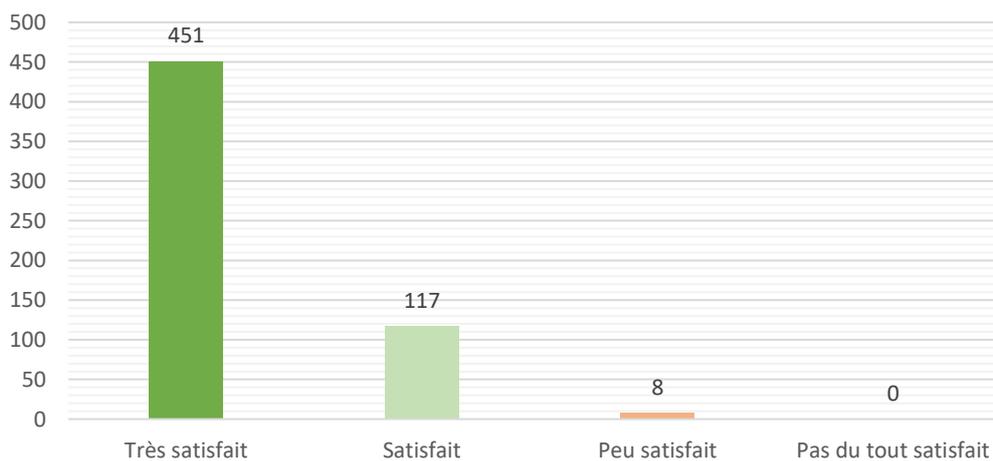
Clarté des informations fournies par téléphone



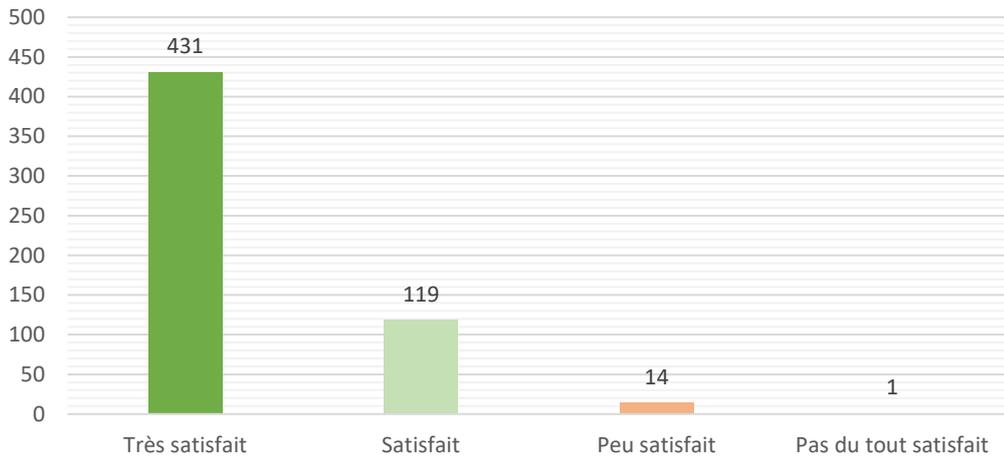
Délai de réponse par téléphone



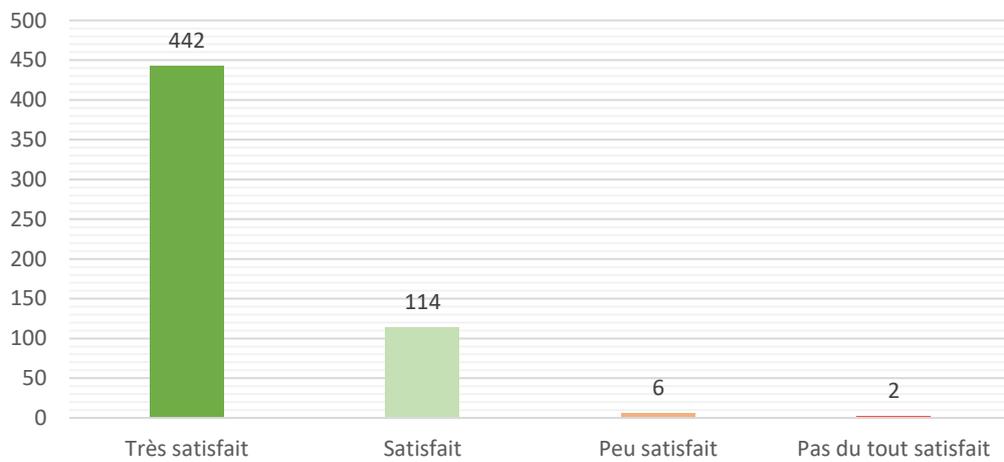
Facilité d'accès au laboratoire



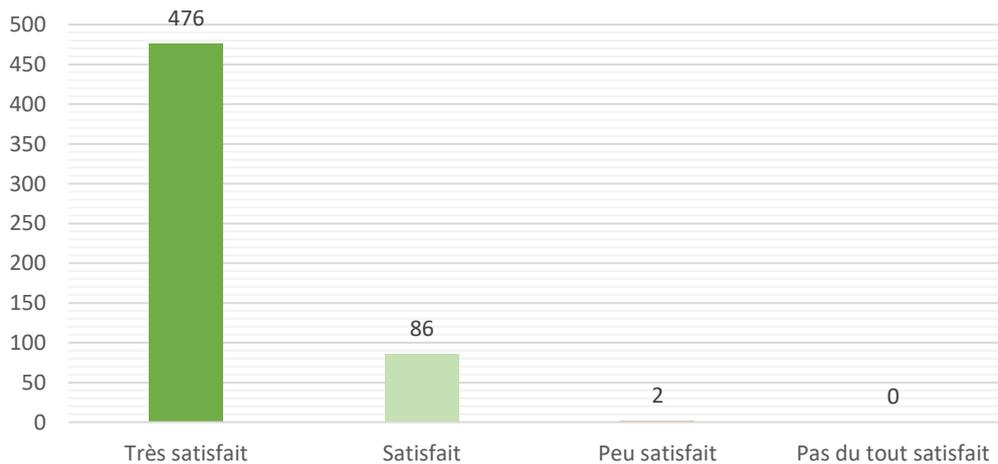
Visibilité du guichet



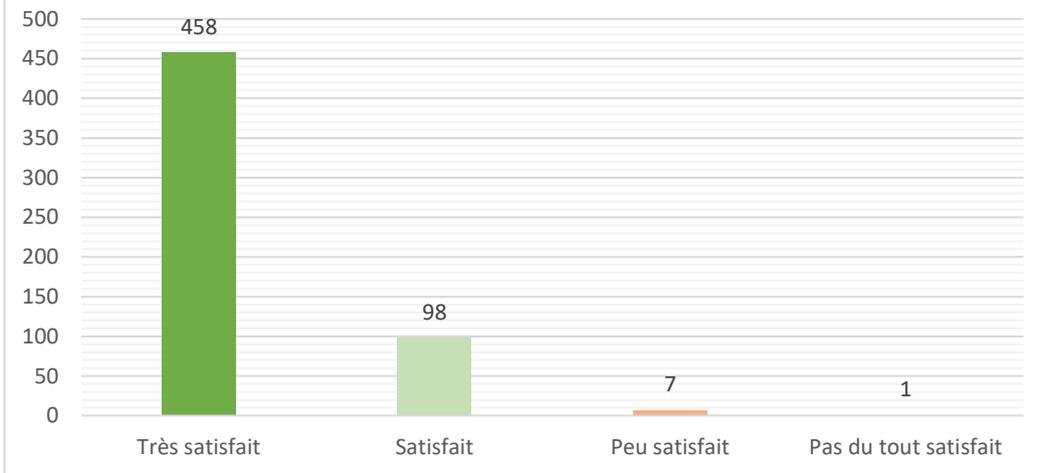
Organisation de l'accueil



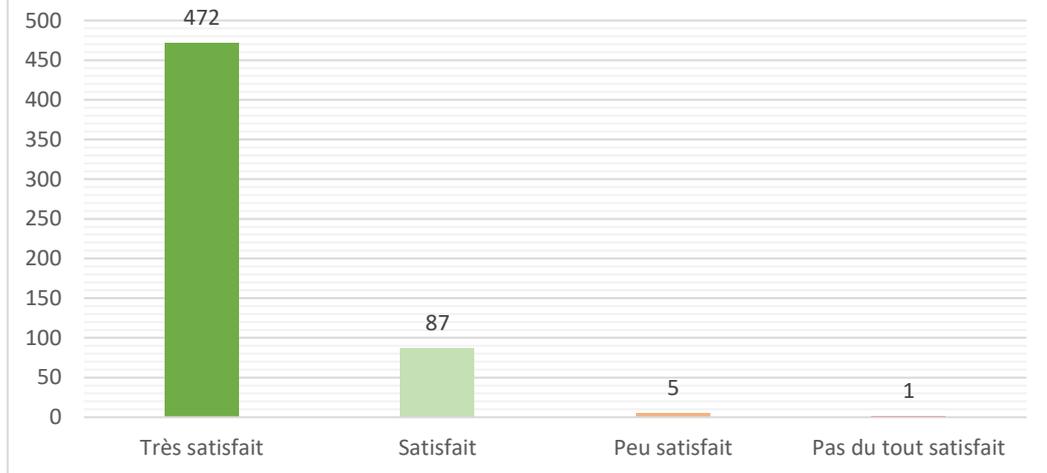
Propreté de la salle d'attente



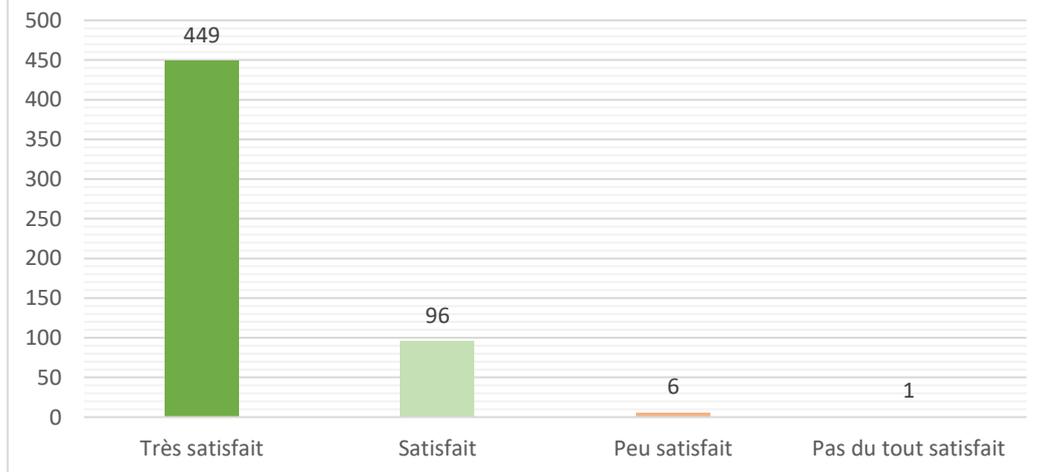
Disponibilité du personnel

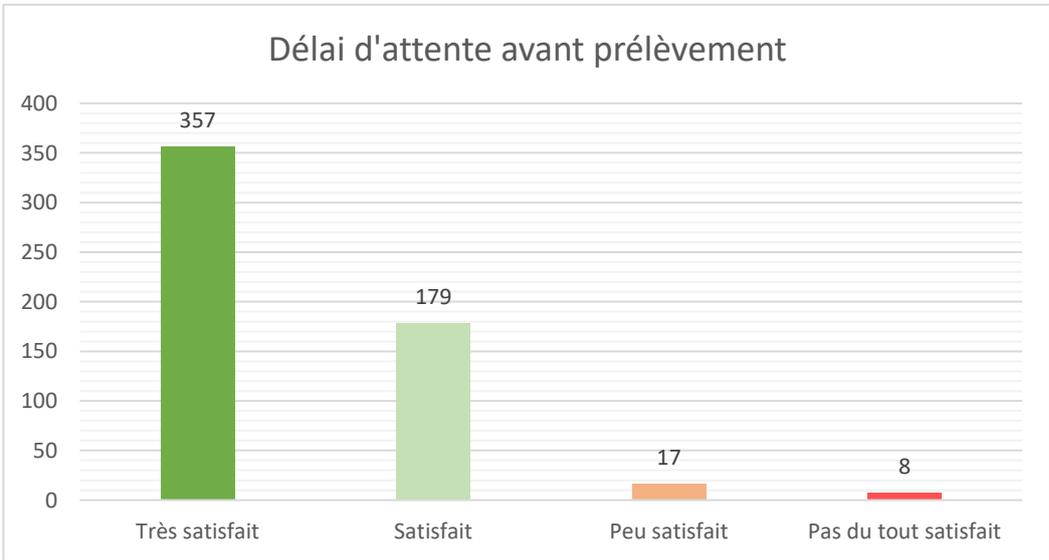
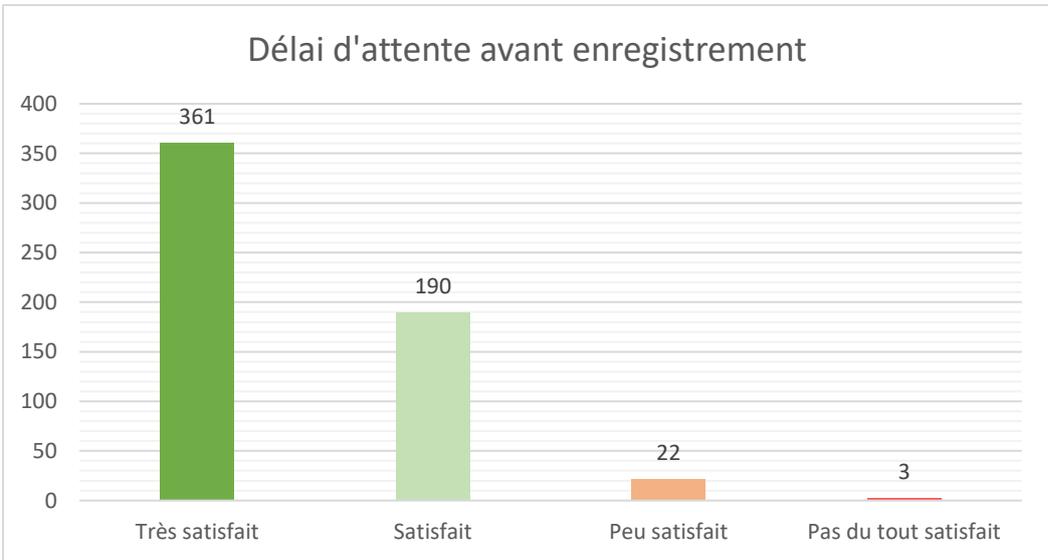
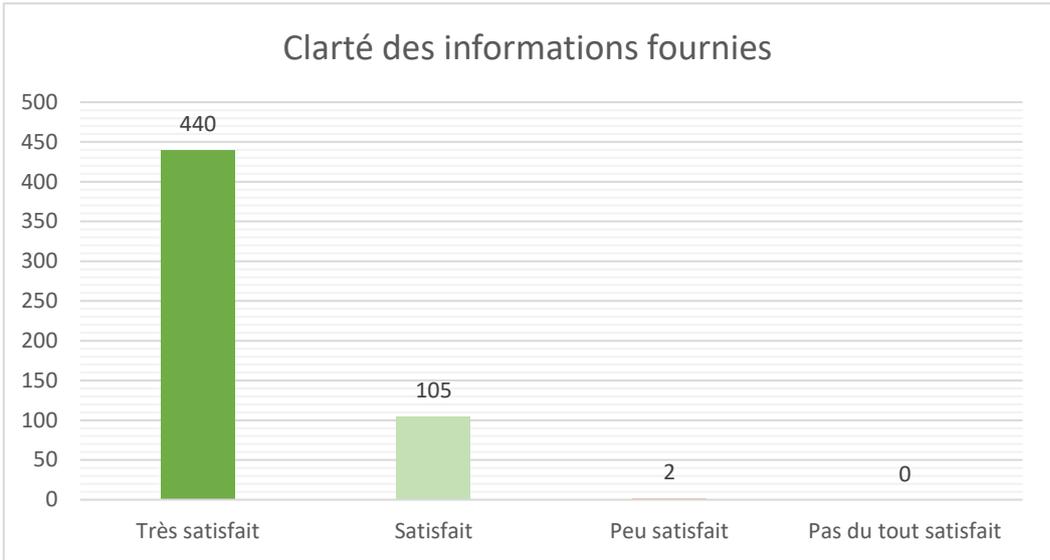


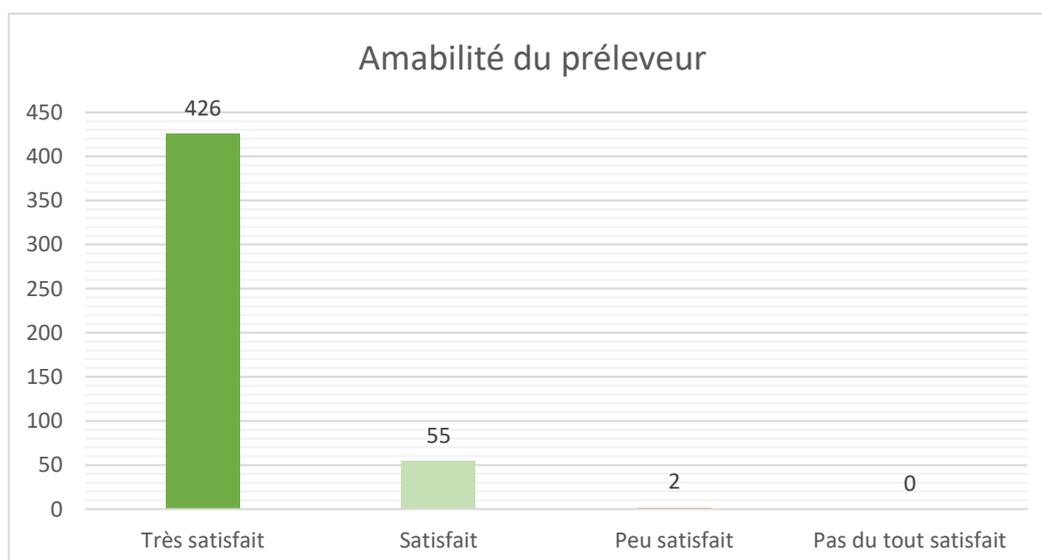
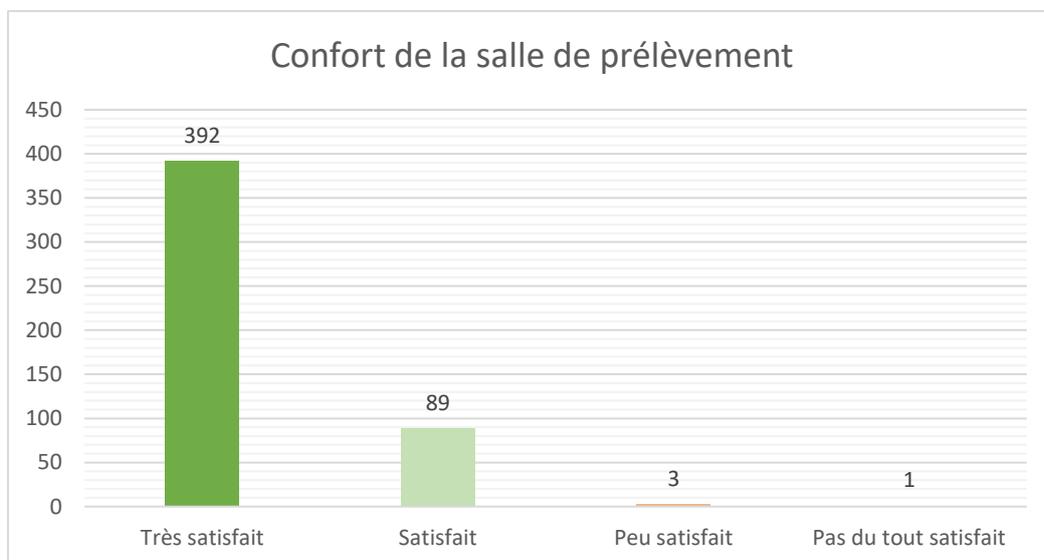
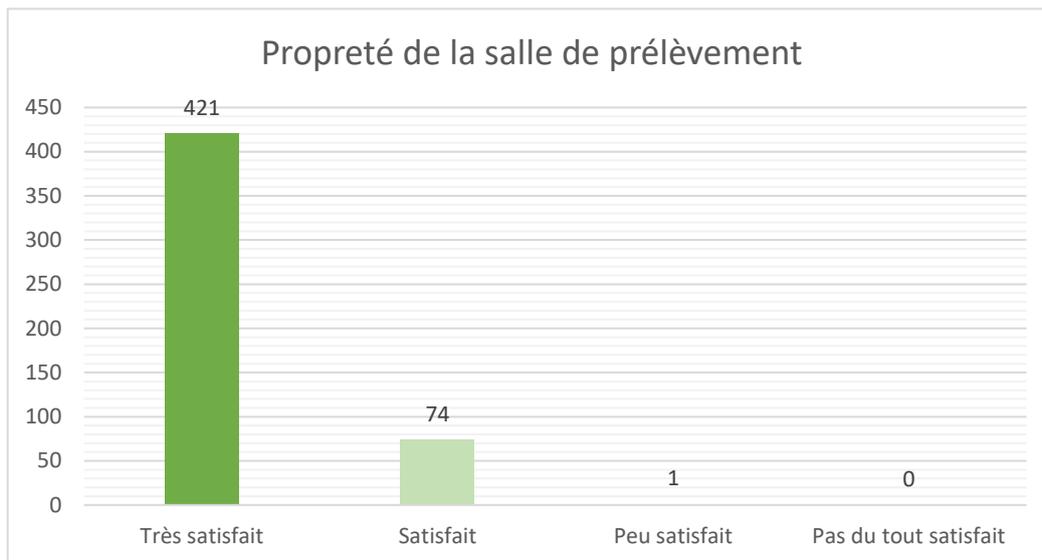
Amabilité du personnel

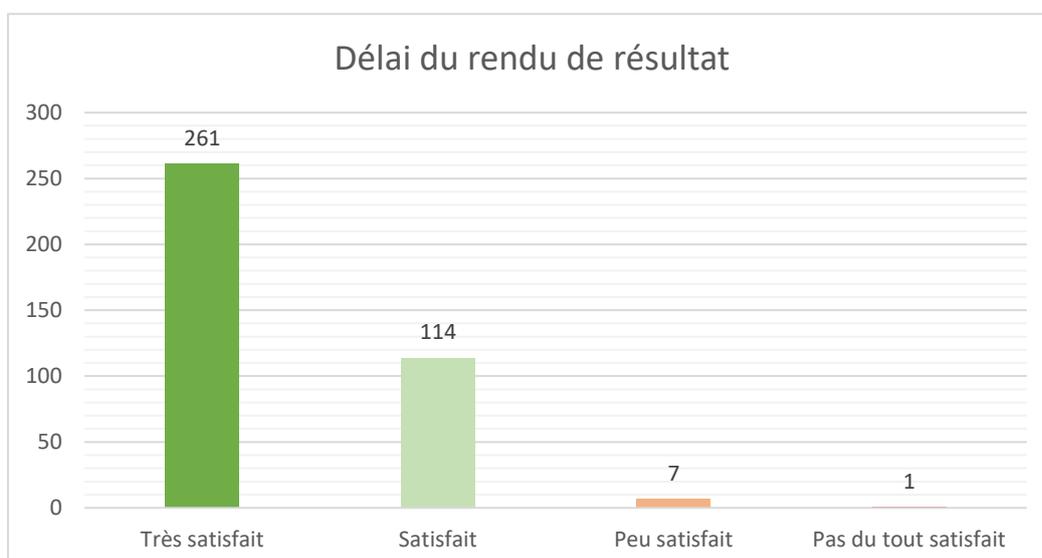
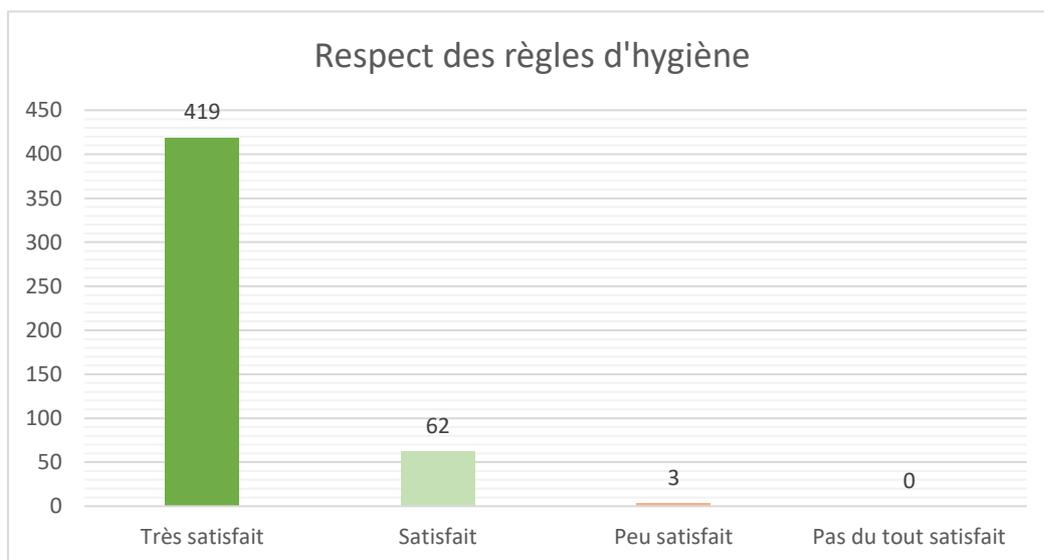
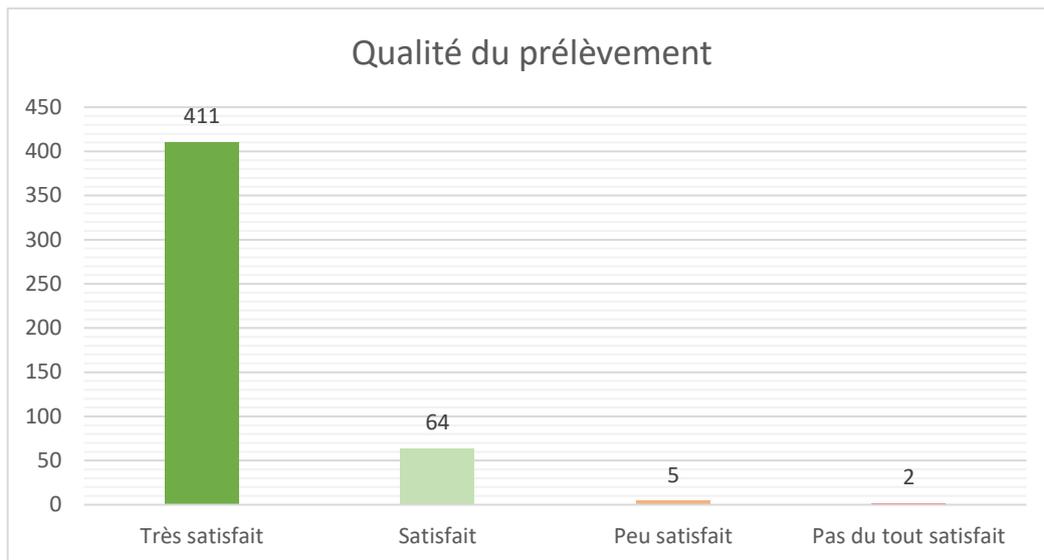


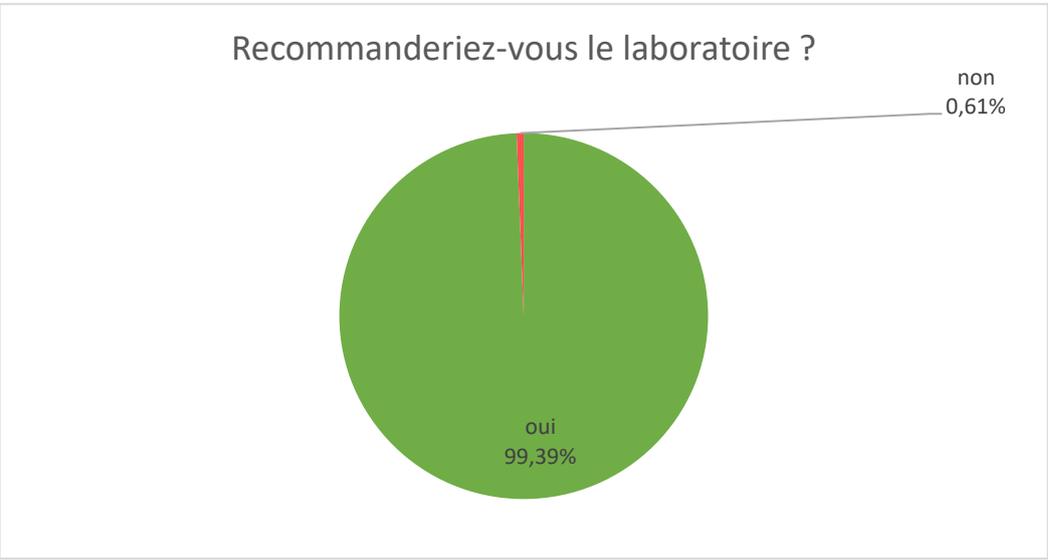
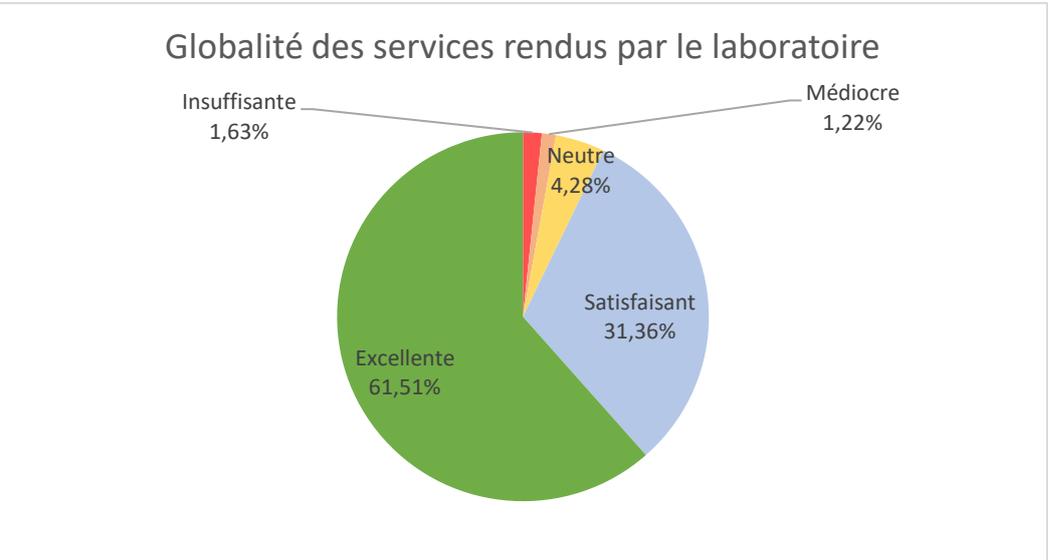
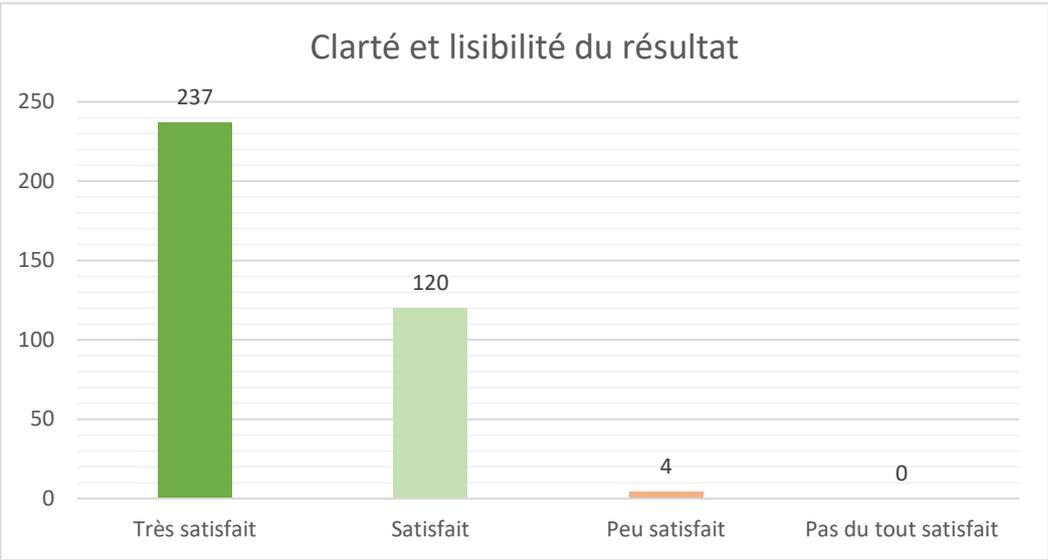
Respect de la confidentialité







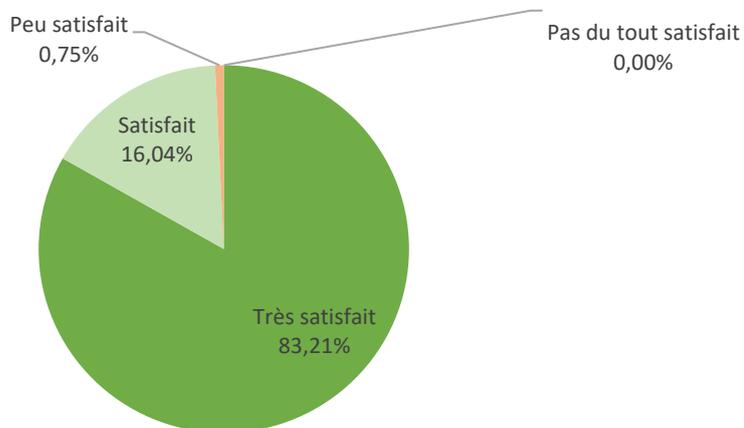




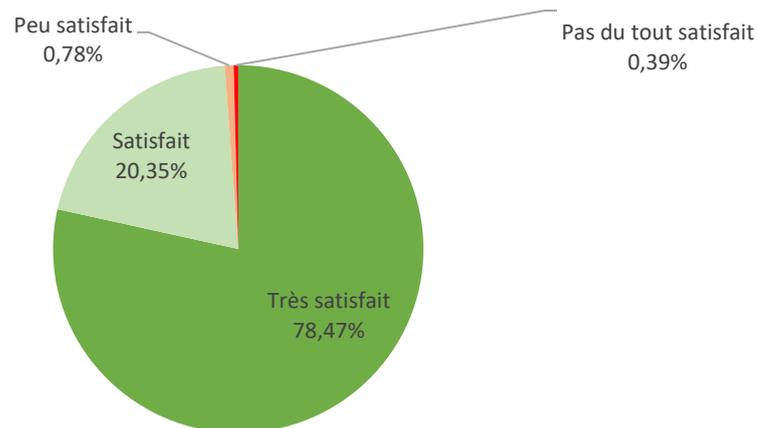
Facilité à joindre le laboratoire par téléphone



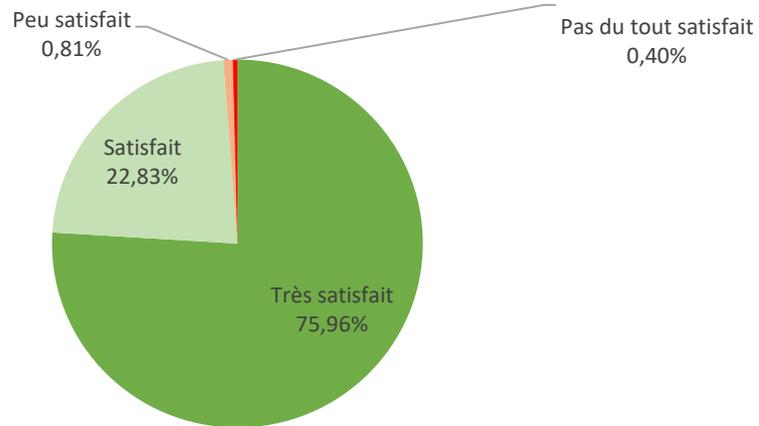
Amabilité du personnel au téléphone



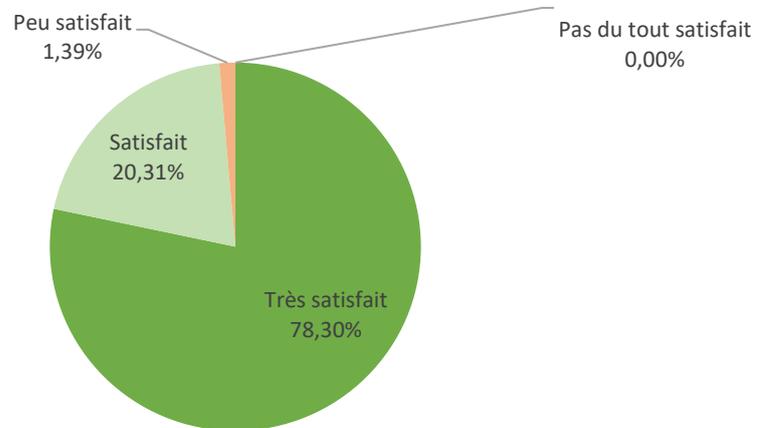
Clarté des informations fournies par téléphone



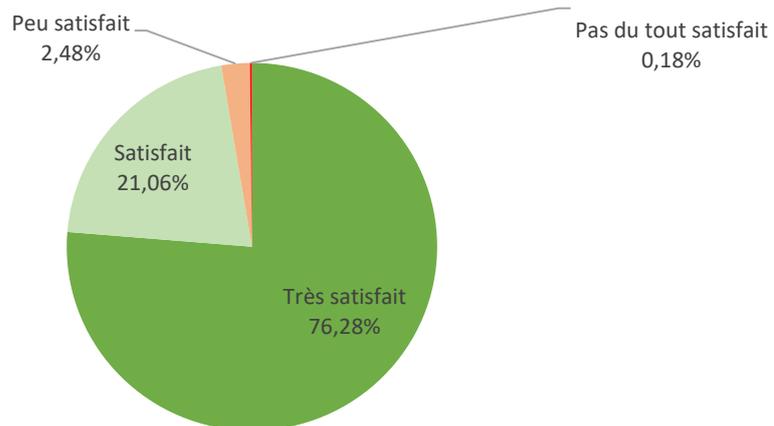
Délai de réponse par téléphone



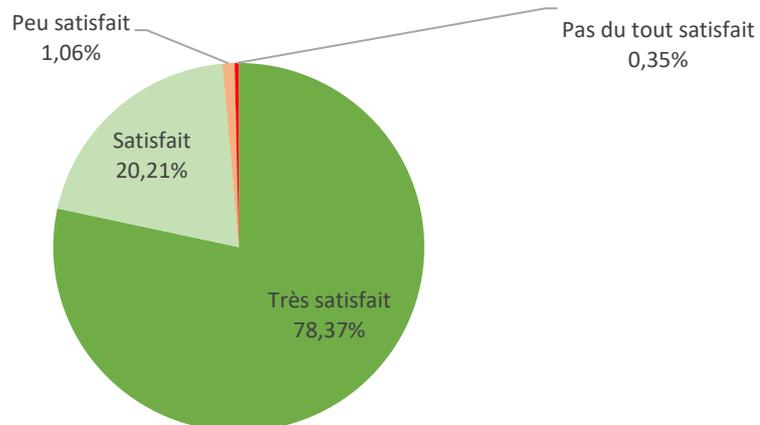
Facilité d'accès au laboratoire



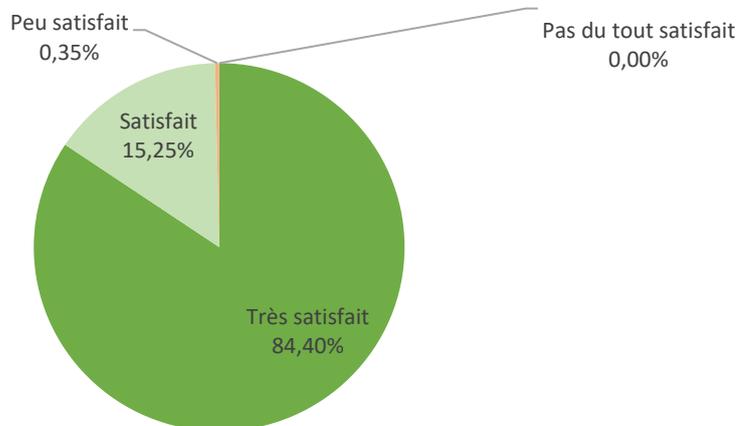
Visibilité du guichet



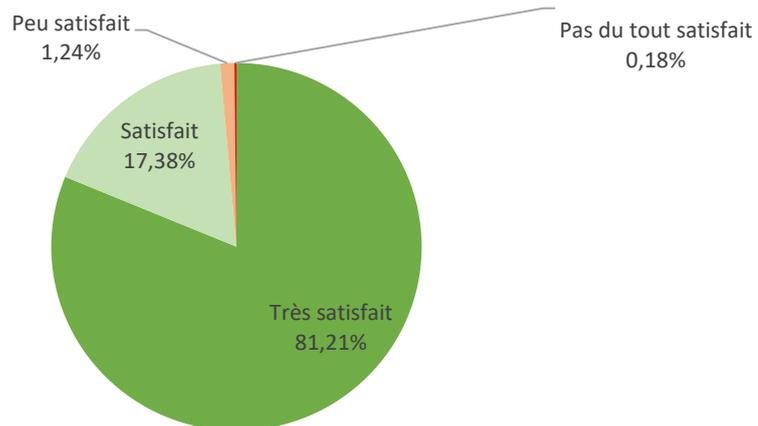
Organisation de l'accueil



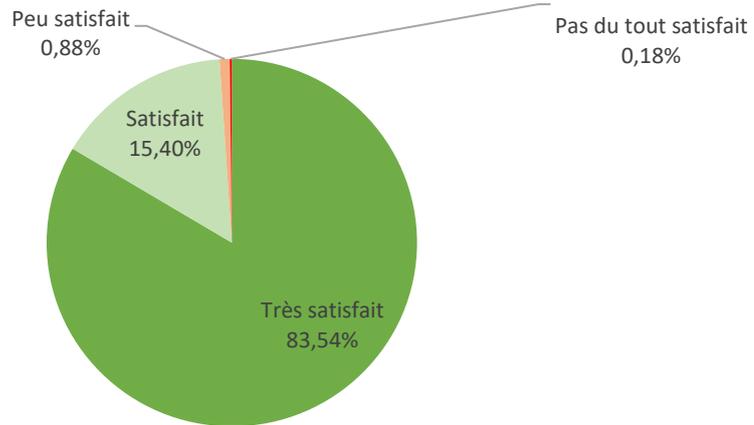
Propreté de la salle d'attente



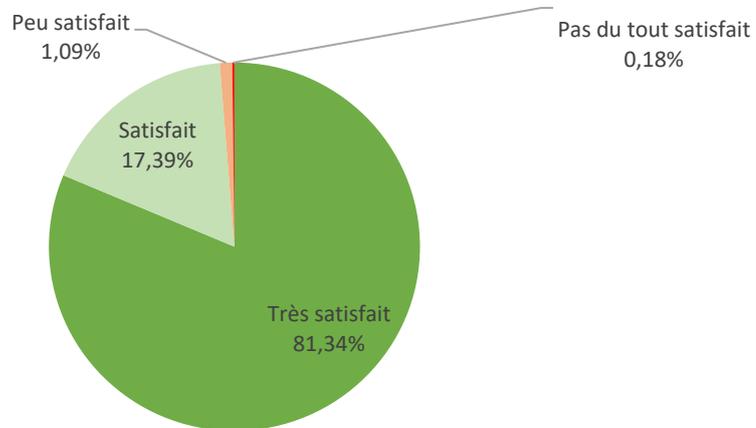
Disponibilité du personnel



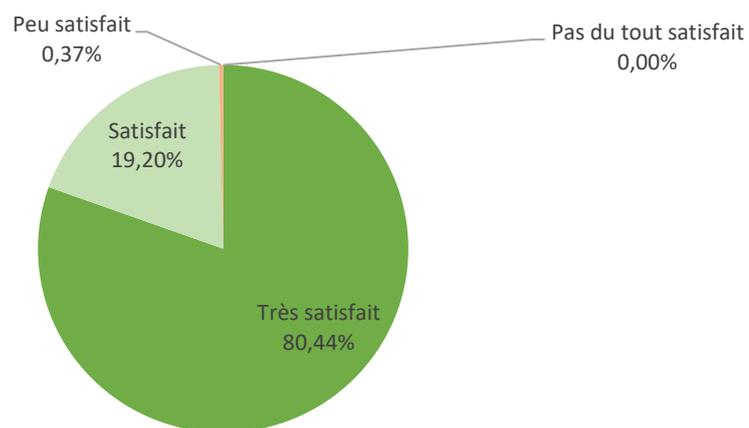
Amabilité du personnel



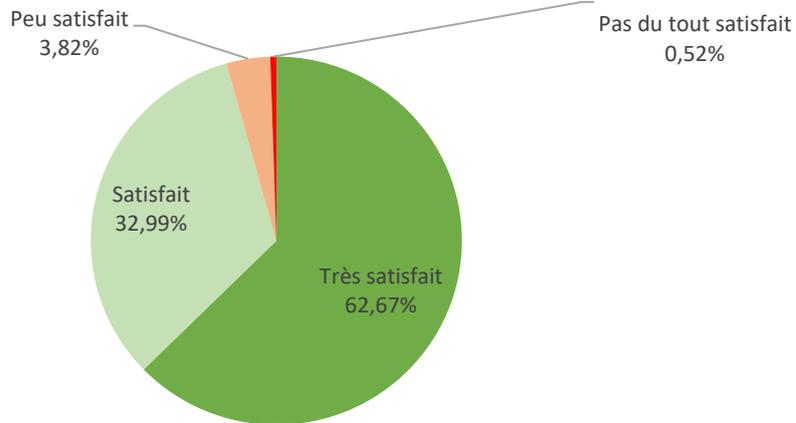
Respect de la confidentialité



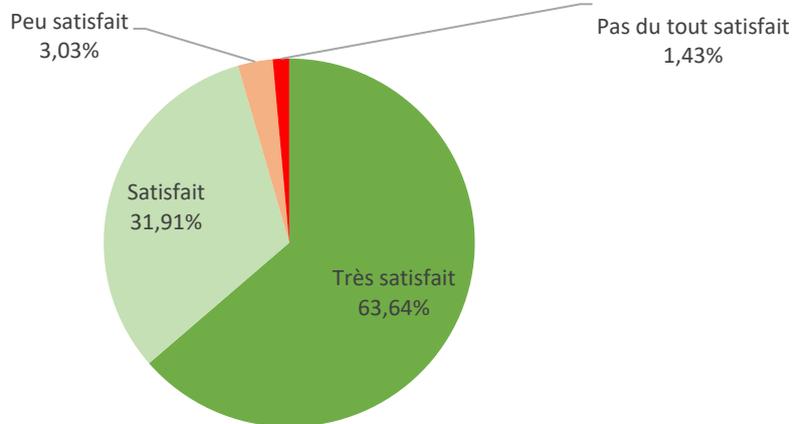
Clarté des informations fournies



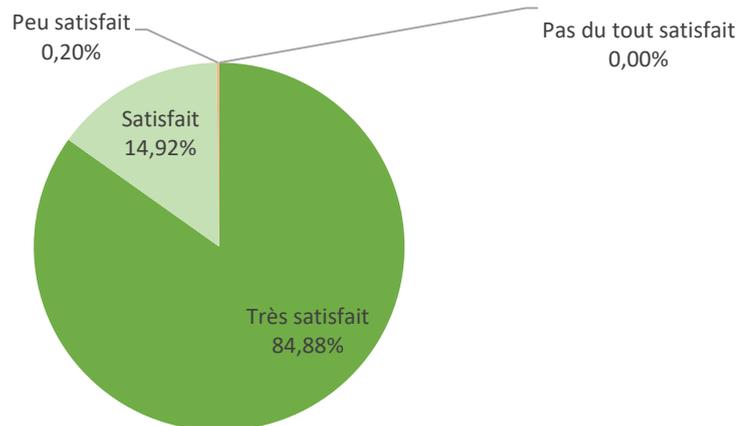
Délai d'attente avant enregistrement



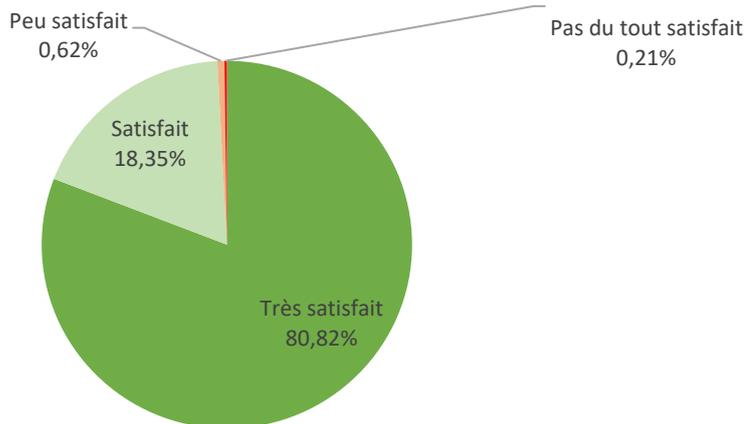
Délai d'attente avant prélèvement



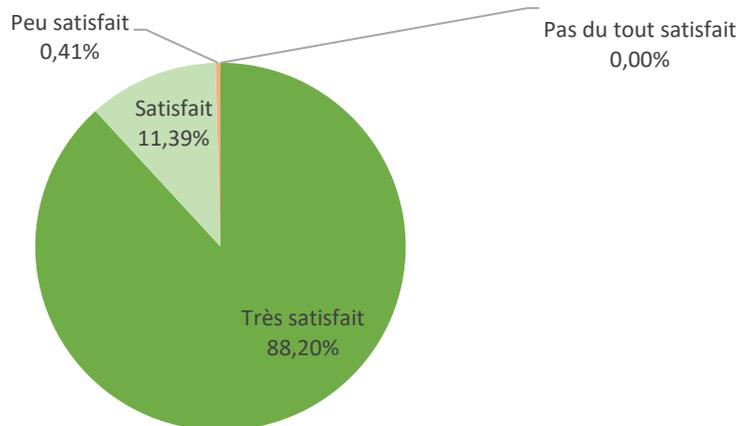
Propreté de la salle de prélèvement



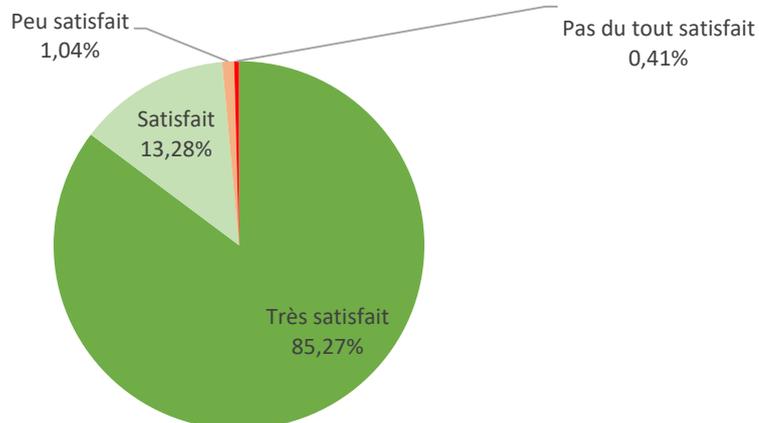
Confort de la salle de prélèvement



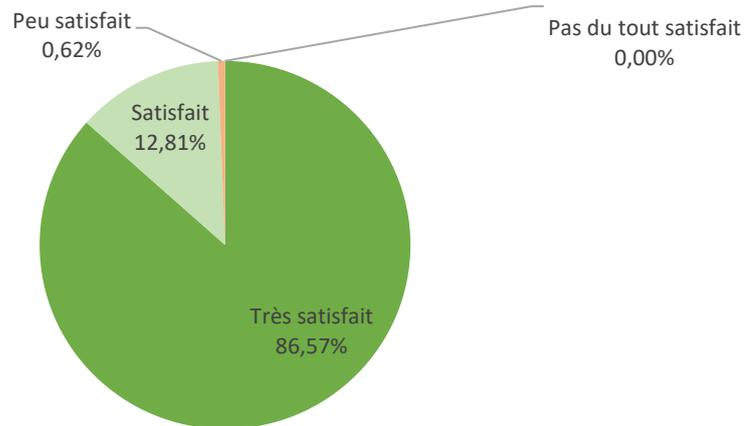
Amabilité du préleveur



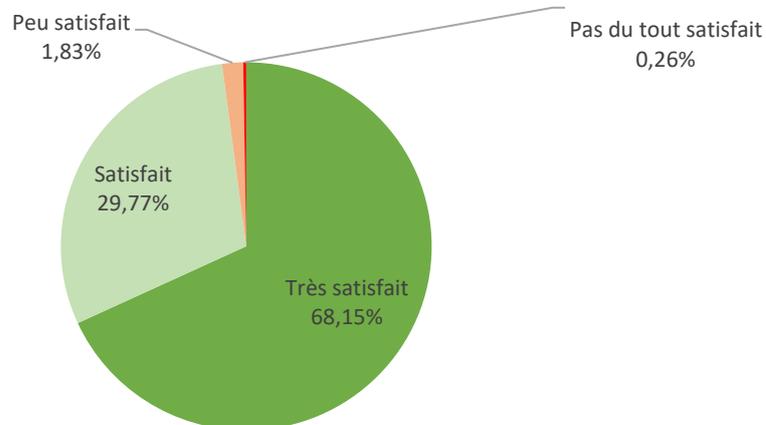
Qualité du prélèvement



Respect des règles d'hygiène



Délai du rendu de résultat



Clarté et lisibilité du résultat

